

Information on Lost Items

Reception services are not available for lost items.

Customers who lost an item in a taxi should:

- **File a report at a police station or koban**

If you are a tourist or visiting Osaka on business, please submit a lost property report to the police in Osaka Prefecture.

Lost items delivered to the police in Osaka Prefecture are searchable under “Public Information on Lost Property” on the Osaka Prefectural Police website. Lost items delivered to the police in other prefectures are searchable on the police websites of each prefecture.

- **Inquire with the app company (customers who used a taxi dispatch app)**

GO app

Check [GO Q&A](#) for inquiries.

DiDi app

Check [\[FAQ\] Inquiries about lost items \(PDF document\)](#) regarding lost items.

Check the [DiDi Mobility Japan website](#) for other inquiries.

S.RIDE app

Check “How to Contact a Taxi Company” in [Inquiries to S.RIDE Taxi Operators](#) regarding lost items.

Check [Inquiries to S.RIDE](#) for other inquiries.

- **Inquire using the contact information of the taxi operator written on the receipt (customers with a receipt)**

Taxi operators (including private taxi operators) keep items lost in taxis for a time, then deliver them to the nearest police station. Handling may differ depending on the operator.

To Taxi Customers

We provide a variety of relevant information for taxi customers.
Please refer to the Osaka Taxi Association website.



Osaka Taxi Association English

<https://www.osakataxi.or.jp/english/>



Osaka Taxi Association Chinese

<https://www.osakataxi.or.jp/chinese/>

Kitashinchi / Nanchi Taxi Stand Information

In Kitashinchi and Nanchi, taxi stands have been designated by the Kinki District Transport Bureau to ensure proper taxi use at night (10 p.m.-1 a.m.). We ask that taxi customers use the designated taxi stands.

Never board anywhere that is not a taxi stand, as this could cause disputes over boarding, or traffic accidents.



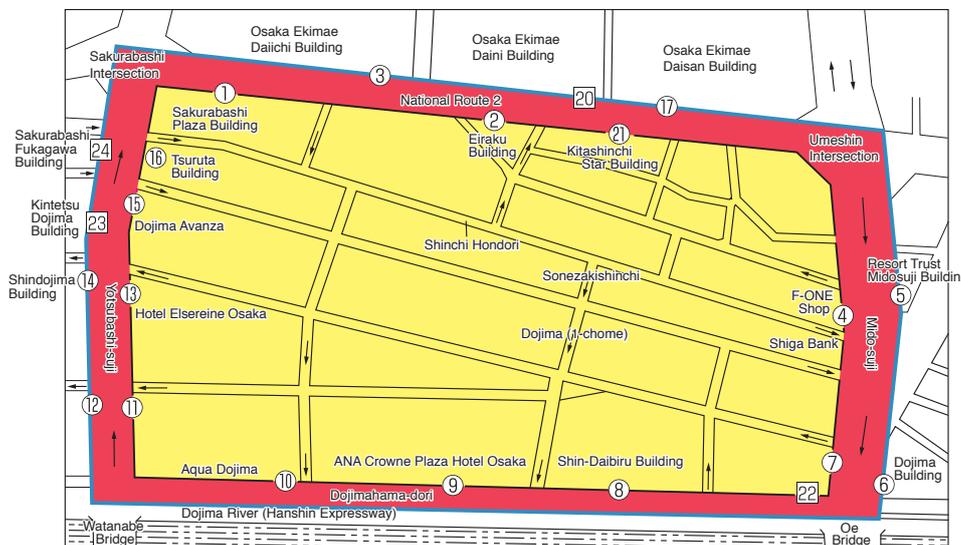
Taxi stand



“No taxi boarding” zone

Map of Regulations for the Kitashinchi Taxi Stand Area (10 p.m.-1 a.m.)

- “No taxi boarding” zone (10 p.m.-1 a.m.) (Except when the start of regulated hours falls on a Sunday, holiday, January 2, or January 3)
- “No car” zone (10 p.m.-1 a.m.) (Except when the start of regulated hours falls on a Sunday, holiday, January 2, or January 3)
- No stopping or parking (10 p.m.-1 a.m.) (Except taxis waiting for customers within the lines of the taxi stand waiting area)
Stopping or parking may be prohibited in other time slots.



Map of Regulations for the Nanchi Taxi Stand Area (10 p.m.-1 a.m.)

- “No taxi boarding” zone (10 p.m.-1 a.m.) (Except when the start of regulated hours falls on a Sunday, holiday, January 2, or January 3)
- “No car” zone (10 p.m.-1 a.m.) (Except when the start of regulated hours falls on a Sunday, holiday, January 2, or January 3)
- No parking (7 p.m.-8 a.m.) (Except taxis waiting at the taxi stand on the side of Sakai-suji from 10 p.m.-1 a.m.)
- Midotsuji Line : No stopping or parking
- Suomachi-dori : No stopping or parking (10 p.m.-1 a.m.) No parking (1 a.m.-10 p.m.)

